



IICRC Carpet Cleaning Technician (CCT) Course Outline

- **This course is oriented to the residential carpet cleaner.**

It covers all information in great detail needed to clean and restore residential carpets. Students are taken to a complete journey through a carpet's life cycle, from its inception as a filament, to carpet needing to be cleaned and restored. Time is dedicated to both problem solving and presenting time saving procedures. We stress the quality of work and service. There is time set aside for hands-on spot and stain removal, and cleaning, if class site and time restraints permit. Designer, new and difficult yarns are discussed, as well as yarn blends. This is a great course to help you clean area rugs!

Topics Include:

Fiber Characteristics	Carpet Dyeing
Fiber Identification	Chemistry of Cleaning
Yarn Construction & Styles	Spotting & Stain Removal
Pre sprays / Topical Treatments	Crew Procedures
Soil Cleaning and Theory	Cleaning System Comparisons
Problem Solving	Pre-cleaning Guidelines
Safety Issues	Qualifying the Work Before Cleaning

Also included are exclusive photos in the textbook of a carpet mill tour. In addition, we have included residential carpet cleaning case studies. This allows the student to discuss what they have learned and what the applications of each type of home cleaning would take place.

Some additional time for marketing concepts is often included, time permitting. It is our desire to help the student get a fast return on his or her education. In addition, all students attending are encouraged to bring their questions and current cleaning issues to the classroom, so we may address them.

***Technician support is offered at no charge after the completion of the course.**

- Textbooks are included with the course.
- Textbooks are an industry first, filled with high-resolution photos with captions to make learned and memorizing much easier.
- Students are provided with technical support after the course at no charge.

This, as in all courses approved by the Institute of Inspection, Cleaning Restoration and Certification (IICRC), is presented in a generic format. All course curriculums follow the IICRC S100 Standard and Reference Guide for Professional Carpet Cleaning.

- There is no selling of products or brands.
- This two-day course has a minimum of 14 hours instruction, followed by an optional IICRC Exam. The optional IICRC exam is \$65. per student.
- The IICRC Exam will be administered following the completion of class on the second day.