



## **The Cleaning Basics 101 Series:**

# **Professional Hard Floor Care**



**Wood**



**Tile**



**Stone**

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An IICRC Approved Publication

## **TEXTBOOK SAMPLES ONLY:**

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## **SAMPLES ONLY:**

### **MODULE 9 WOOD FLOOR CARE**



#### **About Wood:**

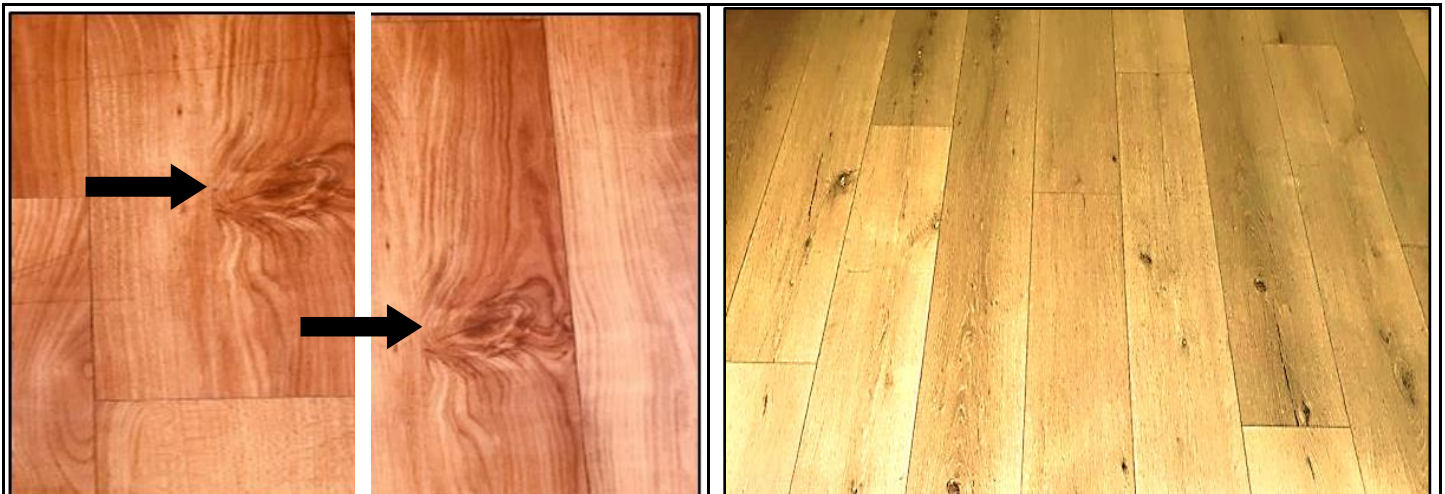
Wood flooring is the most non-cleaned floor ever. Both owners and services refuse to clean wood flooring due to fear of damaging the flooring.

- Often the soils not removed from the wood floor track onto other surfaces. That is very common.
- Many wood floor products add special chemistry to their wood products to both clean and keep the wood from being susceptible to damaging moisture. These products are specially formulated for the wood's best interest. It is best if we pay attention to these products both residentially, and commercially.

Many types of wood flooring exist. We will concentrate here on only cleaning wood flooring with a urethane or "plastic" coating that with often may be manufactured into the wood facing to protect it. Today the more natural wood floors - with very little or no finish to protect them are growing in popularity. These are more natural, more easily exposed to damage. These special floors should be maintained according to the strict manufacturer's recommendations.

#### **How do we tell a real wood floor from a synthetic /plastic one?**

1. Look for a repeated pattern.
2. Do a scratch test on a hidden area or sample. Real wood will scratch with a car key. Plastic wood is scratch resistant.



**White arrows show a repeat in a pattern.**

**Various knots but no pattern = Real wood.**

# MODULE 15 MARBLE STONE CARE



Marble properly maintained and polished in a thing of great beauty.



In identifying marble, look for the veins. Of all stone, only marble has veins.



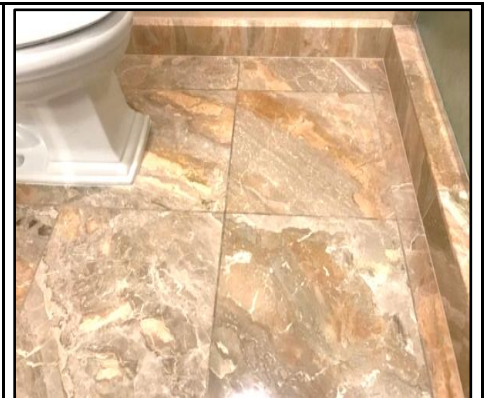
Marble may come in green or black!



Marble walls in grey color.



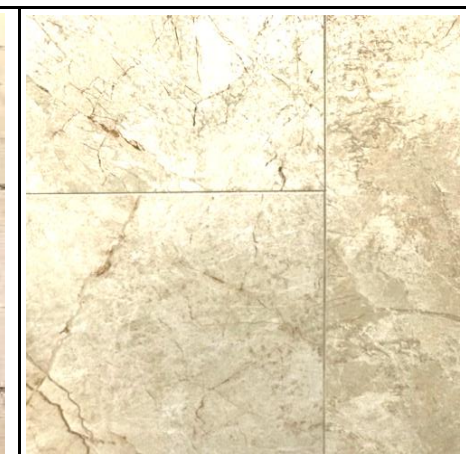
Brilliant multiple colors



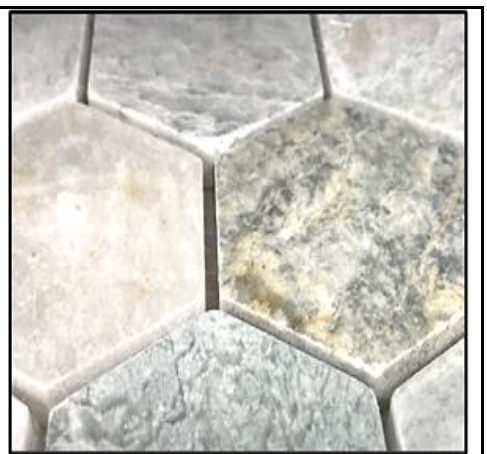
Some softer colors



Marble identified by its' veins



More veins



Octagon shaped marble tiles

# MODULE 22 STRIPPING AND REFINISHING

## What floors do we strip and refinish?

### Definition:

To remove part or all the protective finish that:

1. Is soiled beyond normal cleaning technics. The soils and stains have reached deep into the present finish.
2. The flooring no longer looks clean after your best efforts.
3. The flooring that was once shiny is now dull and looks older and worn.
4. The flooring has absorbed chemical spills, dep scuff marks and other visual issues that cannot be removed.



### There are exceptions at times for:

1. Laminated wood: (real wood but pressed in layers.) This process requires extensive training prior to attempting the process.
2. Rubber tile: Floor finish should be approved to apply. This process requires extensive training prior to attempting the process.

### Never apply floor finish on:

1. Stone floors. Once soaked in, there may be no way to every remove it completely. Stone floors require their own type of sealers; some require special sealers due to the nature of their absobancy or small pores.
2. Resin coated flooring such as garage floor resins, some factory finished stone also offer resin coated surfaces.
3. Natural oil-coated wood floors.
4. Urethane-coated wood flooring.
5. On *any* grouting.

## STRIPPING AND RESTORATION OPTIONS

### Option # 1 Scrub Down and Recoat

1. Place wet floor signs where needed.
2. Remove all dry debris by vacuuming or dusting. Some prefer both.
3. Apply a strong detergent of 9 – 10 pH by pump sprayer or mop and bucket.
4. Scrub the floor with a red pad. Overlap well and detail the edges and corners.