



IICRC Course Outline: **Commercial Carpet Maintenance Technician (CCMT)**

This commercial carpet cleaning course is designed to train the carpet cleaning technician in all aspects of commercial carpet cleaning. This course is a basic skills course designed to stress quality high production, fast drying systems and techniques. In addition, deep-cleaning restoration methods are also discussed. Students are given a wide range of both basic and detailed information on cleaning and problem solving. Students are also given a study in the wide picture of the surroundings of a commercial setting for which they will be performing cleaning, including measuring, and exterior conditions that may affect their performance and results. Multiple Commercial Case Studies are presented with each virtual commercial carpet cleaning job site demonstrating procedures and problem solving for each case study.

Topics Include:	Fiber Characteristics	Carpet Dyeing
	Fiber Identification	Chemistry of Cleaning
	Yarn Construction & Styles	Spot and Stain Removal
	Pre-sprays & Topical Treatments	Crew Procedures
	Soil and Cleaning Theory	Safety & Liability Concerns
	Problem Solving	Measuring and Planning

*Exclusive carpet mill carpet production photos (like a tour) are included in the course textbook.

*In addition, students are brought to a section of the textbook called Commercial Carpet Case Studies. This section is a virtual on-the-job scenario of each type of commercial carpet cleaning setting. (restaurants, movie theaters, etc.) They include both problem solving and applications.

- Some additional time for marketing concepts is often included, time permitting. It is our desire to help the student get a fast return on his or her education. In addition, all students attending are encouraged to bring their questions and current cleaning issues to the classroom, so we may address them.
- A premium quality textbook is included, along with high -resolution photos and captions to allow the student maximum impact for learning and memorizing important data.
- In addition, all students attending are encouraged to bring their questions and cleaning issues to the classroom, so we may address them. Technician support is offered at no charge after the completion of the course.

This, as in all courses approved by the Institute of Inspection, Cleaning Restoration and Certification (IICRC), is presented in a generic format. All course curriculums follow the IICRC S100 Standard and Reference Guide for Professional Carpet Cleaning.

- There are no selling of products or brands.
- This course is followed by an optional IICRC Exam. The optional IICRC exam is \$65. per student. The IICRC Exam will be administered following the completion of class on the second day.